

2025 | Issue 4

The Quarterly Journal of the International Secure
Information Governance & Management Association



2025 *i*-SIGMA CEO Statement

Criminal Background Checks Explained

Your *i*-SIGMA Membership: More Than an Annual Renewal

2025 Shred School Recap

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FROM THE EDITOR

As the year winds down, it's the perfect moment to pause, reflect, and say thank you.

This past year was filled with connection, progress, and momentum—made possible by the incredible people who make up our i-SIGMA community. From conversations and collaborations to learning and laughter, 2025 reminded us just how powerful this industry is when we come together.

As the holidays approach, we hope you take time to unplug, celebrate, and enjoy the season with family, friends, and colleagues. You've earned it.

Looking ahead to 2026, we couldn't be more excited. The year ahead is shaping up to be one filled with fresh ideas, meaningful engagement, and opportunities for every member to get involved—whether that's through education, events, leadership, or simply showing up and connecting.

i-SIGMA is what it is because of you. Your participation, energy, and commitment continue to shape where we're headed, and we can't wait to build what's next—together.

Wishing you happy holidays, a joyful New Year, and an exciting start to 2026. We hope you'll be part of all the great things ahead.

Cheers to what's next!

Warmly,

Gina M. Lentine, CSDS

Vice President, Marketing & Events

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PRESIDENT'S MESSAGE

I hope everyone has a wonderful holiday season and is ready for 2026. I have no clue where 2025 went, just seems like yesterday we were at the Gaylord in Dallas having a good time networking, going to awesome sessions and watching people ride the bull at Billy Bob's.

Since the last article we have completed what I would consider the best Shred School yet. The team put together a great agenda, awesome speakers, networking events, and plenty of time to get to know each other. The Dean, Ray Barry, was outstanding as always and brought new and exciting topics to the class. His feelings were a little hurt when he found Walmart removed all the milk cartons from the shelf in South Carolina and had to replace the label that said, "OPEN HERE" to "OPEN AT HOME".

The keynote speaker brought a new way of thinking to the group. He was employed by Hendrick Motorsports for many years and trained pit crews in efficiency, teamwork, and attention to detail, plus so much more. The panelists were very knowledgeable and shared information about their product, ITAD, truck maintenance, software updates, and changes in the industry. No doubt it is one of the best schools yet. Congratulations to those that took and passed their CSDS. And a special THANKS goes out to our sponsors. You won't want to miss the next Shred School; the location should be announced during the conference.

Speaking of the conference, it is time to register and make your reservations. The location in San Diego is awesome, and the sessions will continue to blow your socks off. The planning committee has been working diligently to ensure this is another successful event, and the vendors are bringing new and exciting products for you to see and purchase. Remember to thank the vendors for their continued support in our industry. Without them we could not do what we do.

The i-SIGMA team is still working hard on the updates, website, products to offer members to reduce overhead, and increase your bottom line. During the conference this year, please take the time to thank the staff for what they do.

I always enjoy getting updates from headquarters. I like seeing new members and those who have received i-SIGMA's NAID AAA certification or i-SIGMA's PRISM Privacy Plus Certification.

I hope everyone has submitted their nominations for the Board of Directors. It is critical that we have a great cross-representation of the industry that looks out for our best interest. Nominating is important however voting is where your voice can be heard. Remember, if you don't vote, you don't have the right to gripe. LOL

Rick

Rick Jackson, i-SIGMA President, 2024-2025

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2026 i-SIGMA Conference and Expo Preview

A SNEAK PEEK AT THE 2026 SESSION LINEUP:



i-SIGMA CONFERENCE & EXPO 2026
SAN DIEGO, CA • MARCH 29-31

The AI Security Paradox: How The World's Greatest Innovation Became Your Greatest Risk
Shred Idol Workshop: Solving the Top 3 Sales Challenges of 2026!
Beyond the Bin: What It Really Takes to Go Pro in ITAD & E-Waste
Fiber Markets: Update on the recovered paper markets and review of best practices for recycling paper and other commodities.

Welcome to San Diego

Where Innovation Meets the Coast

San Diego, renowned for its laid-back coastal lifestyle and vibrant innovation ecosystem, offers the perfect backdrop for the i-SIGMA Conference & Expo. While attending the conference, immerse yourself in a city that blends oceanfront beauty, world-class dining, and a thriving cultural scene — all set against a backdrop of sunshine and the Pacific breeze.

From scenic waterfront strolls and iconic beaches to historic neighborhoods and cutting-edge business districts, San Diego delivers a uniquely energizing environment that reflects the forward momentum of information management today.

Our Conference Destination

Our conference venue places you in the heart of San Diego's dynamic waterfront area, offering convenient access to the bay, downtown attractions, and endless opportunities to unwind between sessions. Attendees can enjoy nearby coastal views, vibrant outdoor spaces, and an array of dining and entertainment options that capture the spirit of Southern California.

San Diego is a city that thrives on balance — innovation and relaxation, business and lifestyle. Explore world-class attractions such as Balboa Park, home to renowned museums and gardens, or visit the historic Gaslamp Quarter for a taste of San Diego's lively nightlife and culinary scene. For a more tranquil escape, the harbor and beaches offer a refreshing reminder of why this city is celebrated worldwide.

A Culinary Coastline

San Diego's food scene is as diverse as it is memorable. From fresh seafood and coastal California cuisine to globally inspired flavors and craft cocktails, the city is a feast for the senses. Be sure to enjoy local favorites like fish tacos, farm-to-table dining, and a sunset drink overlooking the bay.

IMPORTANT DATES

**31 December: Deep Saver
\$200 Discount Expires**

**13 Feb: Advanced \$100
Discount Expires**

Join Us for an Unforgettable Coastal Experience

Networking on the San Diego Bay Cruise

San Diego's food scene is as diverse as it is memorable. From fresh seafood and coastal California cuisine to globally inspired flavors and craft cocktails, the city is a feast for the senses. Be sure to enjoy local favorites like fish tacos, farm-to-table dining, and a sunset drink overlooking the bay.

Aboard the California Spirit

As excitement builds for the i-SIGMA Conference & Expo, we are thrilled to invite attendees to a signature pre-conference networking experience: **Networking on the San Diego Bay Cruise** aboard the **California Spirit**.



Set against the stunning backdrop of San Diego Harbor, this Sunday evening cruise offers a relaxed yet elevated way to connect with fellow industry professionals. Guests will board at the Sheraton San Diego Hotel & Marina Piers, where the California Spirit will depart for an unforgettable evening on the water.

Designed to foster meaningful connections in a vibrant coastal setting, this experience perfectly complements the conference theme, *Surfing the Waves of Information Management*.

What to Expect:

- **Convenient Boarding:** Pickup and boarding at the Sheraton San Diego Hotel & Marina Piers for a seamless start to the evening.
- **Scenic Harbor Cruise:** Enjoy panoramic views of San Diego Bay, the downtown skyline, Coronado Bridge, and surrounding landmarks as you cruise the harbor.
- **Dinner Included:** Guests will enjoy a hosted dinner onboard, allowing for relaxed conversation and connection while taking in the coastal views.
- **Unmatched Networking:** Engage in casual, high-value conversations with industry peers.

Even More to Look Forward To

The experience doesn't end when the ship returns to dock.

The i-SIGMA OnAir Podcast returns to San Diego, recording live from the conference floor. Featuring candid conversations, industry insights, and special guests, i-SIGMA OnAir captures the voice of the industry in real time — offering attendees the chance to listen in, participate, and be part of the conversation.

And for those looking for high energy and unforgettable connections, the Truck Lot Party sponsored by Shred-Tech is back — and truly not to be missed. A longtime attendee favorite, this event brings together food, drinks, networking, and hands-on experiences in an atmosphere that's uniquely i-SIGMA. It's where business meets fun and where some of the conference's most memorable moments happen. Go out with all sails flying.

From educational sessions to amazing networking experiences, San Diego promises an experience that goes far beyond the traditional conference. With coastal vibes, meaningful connections, and moments that keep attendees talking long after the event ends, the 2026 i-SIGMA Conference & Expo is ready to make waves.



If you don't want to have some serious FOMO March 29-31, 2026, I suggest you stop what you are doing right this minute and register for the i-SIGMA Conference & Expo 2026. Seriously – San Diego is just beautiful, the conference will be awesome, networking with fantastic people and the networking event sponsored by Vecoplan is going to be spectacular. So don't miss out, get registered today! I can't wait to see you there!

**Brandi Selby, CEO and Co-Owner
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2026 I-SIGMA CONFERENCE AND EXPO EXHIBITORS

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Ameri-Shred Corp	#413
American Container Equipment & Supplies	#513
American Fiber Services	#104
AMS Store and Shred, LLC Booth #213	#213
Benji Pays	#605
Commodity Resource & Environmental Inc.	#511
CompuCycle, Inc.	#805
CSR Privacy Solutions, Inc.	#510
DocuData Software, Inc.	#411
Downstream Data Coverage	TBD
Electronics Value Recovery	#807
EZshred Software Systems	#807
Glacier Consulting	#310
Greentec	#308
Hallco Industries Inc.	#802
Harris American Co.	#312
i-SIGMA	#804
INFINITI HR	#811
Jake, Connor & Crew	#101
KEITH Mfg. Co.	#409
Netgain SEO, Inc.	#208
O'Neil Software, Inc.	#209
REB Storage Systems, Intl	#608
Shred-Tech	#301, #408 and Truck Lot #4, Truck #5, Truck #6, Truck #7, Truck #15
Shredfast, Inc. ShredSupply, Inc.	#806, Truck #10, Truck #11, Truck #12
ShredMetrics, LLC	#808
Total Recall Software by DHS Worldwide Software Solutions	#603
Toter	#810
TransLease, Inc	#803
Vecoplan, LLC	#401, Truck #2, Truck #3, Truck #16, Truck #17
WebVitality	#611
Wingmate	#508

*Exhibitors listed at the time of publication. Visit www.isigmaconf.org for the most current list.

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i-SIGMA's NAID AAA Certification Program

When it comes to service provider qualifications, choose the certification program with strength and integrity.

		Due Diligence Comparison	
		i-SIGMA	Other
Audit Quality	All NAID AAA Certified service providers are subject to regularly scheduled, onsite audits by trained, accredited security professionals. In addition, random, unannounced audits are structured so NAID AAA Certified operators will not know when they will be audited next.	✓	
Regulatory Alignment	The program requires written policies and procedures for each company to ensure incident response preparedness, employee training, and regulatory compliance.	✓	
Security Specifications	Accredited auditors review employee background screening and training, compliance with written procedures, access controls, operational security, destruction equipment, and confidentiality agreements.	✓	
Provide Audit Report	A customer may request an audit report to monitor the service provider and to ensure they meet the regulatory risk assessment requirements.	✓	
Free Compliance Monitoring	A customer may monitor compliance by subscribing to email notifications of the service provider's certification renewal, audit, or lapse.	✓	
Oversight	The Certification Committee and the Member Resolution Council oversees the program's integrity, both of which contain industry veterans and outside, accredited professionals.	✓	
Transparency	All documents and specifications are available to the public for free and online. Audit reports and compliance monitoring services are also provided to clients at no charge. The association's financial records and board of director's meeting minutes are available online as well.	✓	
Program Acceptance	More than 2,000 operations on five continents are certified by i-SIGMA, including mobile, facility-based, paper, and electronic media destruction services. NAID AAA Certification is required by hundreds of government offices and thousands of private contracts.	✓	
Program Recognition	i-SIGMA's NAID AAA Certification is acknowledged by many accreditation programs, such as e-Stewards.	✓	

For more on the depth and integrity of the i-SIGMA Certification Program, contact the Certification Department at certification@isigmaonline.org or 602-788-6243.



2025

i-SIGMA CEO Statement

By Nate Campbell, i-SIGMA Chief Executive Officer

Trust: The Currency That Defines Our Future

Over the past year, our industry—shredding, records management, imaging, IT asset disposition, and the broader information lifecycle—has experienced more acceleration, scrutiny, and complexity than at any time in recent memory. Regulations tightened. Cyber threats expanded. Client expectations rose sharply. The margin for error narrowed.

In that environment, one truth became undeniable: we are in the business of trust—**and trust must now be proven, not presumed.**

Trust is the real product our members deliver. It is why organizations allow access to sensitive facilities, regulated materials, and mission-critical data. It is the foundation of NAID AAA and PRISM Privacy+ Certification. And increasingly, it is the price of admission for doing business in a world where accountability, transparency, and verification are no longer optional.

Trust is not a tagline. It is not a marketing claim. And today, it is certainly not assumed. It must be demonstrated, validated, and sustained—every day.

“Trust is built through discipline, protected by standards, and earned one decision at a time.”

Strengthening the Standard

The integrity of our industry depends on the rigor of our certifications. Over the past year, the i-SIGMA Certification team delivered on its **One Member at a Time commitment**—ensuring that every interaction, audit, and support request was handled with professionalism, clarity, and care.

That commitment matters. Certifications only carry weight when they are applied consistently and upheld without compromise. To continue strengthening that foundation, we are investing in meaningful improvements:

- **Modernizing Audits:** We are rolling out a new auditor platform designed to increase consistency, efficiency, and transparency across the audit process—benefiting members and auditors alike.
- **Raising the Cyber Bar:** As cyber risk becomes inseparable from physical and digital destruction, we are finalizing enhanced Cyber Hygiene requirements within PRISM Privacy+. These updates reflect real-world threats, ransomware exposure, and alignment with frameworks such as NIST and CMMC 2.0.



- **Chain of Custody as Expectation:** What was once viewed as best practice is now a global expectation—particularly in ITAD and e-waste. Verifiable chain of custody is no longer optional; it is foundational to trust.

These efforts are not about adding friction. They are about preserving credibility—and ensuring that i-SIGMA certifications continue to mean something in a crowded and skeptical marketplace.

Connecting Our Community

Trust is reinforced through connection, and this past year provided powerful opportunities for our community to learn and lead together. Our annual conference in Dallas and Shred School in Charlotte were more than successful events—they were high-energy environments where best practices were shared, challenges were debated, and professional bonds were strengthened.

These gatherings reaffirmed something important: when this industry comes together with openness and purpose, it raises the bar for everyone.

Looking ahead, we are excited to bring the i-SIGMA community to **San Diego** for our 2026 Annual Conference. We will also host another Shred School and are actively planning our next **International Conference**, marking our return to a truly global stage.

Each of these moments is designed not just to educate—but to connect, challenge, and advance the profession.

Equipping Our Members

While live events spark momentum, it is our year-round resources that fuel daily success. This year, the i-SIGMA team expanded and strengthened the tools available to members:

- **Learning & Engagement:** New webinars and roundtable discussions kept members informed and ahead of emerging trends.
- **Expanded Benefits:** From enhancements to the CSDS program to tangible cost-savings initiatives such as our fuel program, we remained focused on delivering practical value.
- **Market Intelligence:** We are in the final stages of a comprehensive Market & Industry Intelligence Report—offering a data-driven view of our evolving landscape. This report will be introduced at our annual conference and will serve as a critical planning resource for members.

These initiatives reflect a simple belief: informed members make better decisions—and better decisions strengthen trust.

One Member at a Time

At the heart of everything we do is our One Member at a Time philosophy. This is not a

slogan—it is an operating principle. It means treating each member interaction as a responsibility, not a transaction. It means listening closely, responding thoughtfully, and supporting members as trusted partners.

This approach has guided our certification support, education programs, and operational improvements—and it will continue to shape how we serve this community in the years ahead.

Looking Forward

Everything we do—from modernizing audits to strengthening cyber hygiene standards—is designed to uphold the promise our members make to their clients every day. Your discipline, professionalism, and commitment give our certifications their credibility and our industry its integrity.

As we move into 2026, i-SIGMA will continue to lead with clarity, rigor, and accountability—so that **trust remains not only our currency, but our competitive advantage.**

I invite you to join us in San Diego to celebrate these achievements, explore our new Market Intelligence Report, and help chart the next chapter of our industry.

Thank you for your continued commitment to excellence—and for being the heartbeat of the i-SIGMA community.

With gratitude,

Nate Campbell
Chief Executive Officer, i-SIGMA

CONTRIBUTOR



Nathan Campbell
Chief Executive Officer
i-SIGMA





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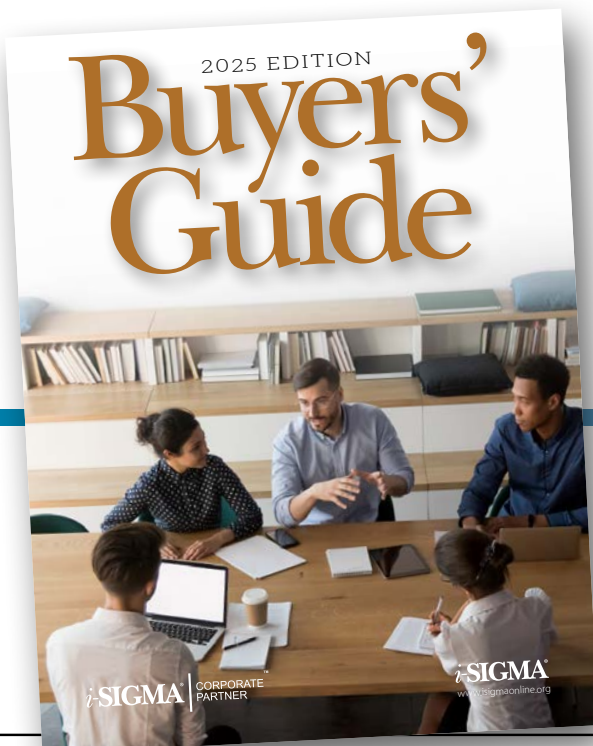
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Criminal Background Checks Explained

By Victoria Vale



Whether you are already NAID AAA/PRISM Privacy+ Certified or in the process of pursuing a new certification, one thing is for certain – you can expect to be audited. These routine audits will check for many various requirements that aim to uphold the integrity of your NAID AAA/PRISM Privacy+ certification.

However, the requirement that we will be addressing today is that of both initial and ongoing criminal background checks. These checks are fundamental to the strength of the certification and are something you can expect to be examined each and every time you are audited both now and in the future.

With that in mind, let's first start with defining what exactly is required when completing one of these criminal background checks.

Basic Requirements Defined

To clarify, under i-SIGMA's NAID AAA/PRISM Privacy+ certification specification, criminal background checks are required only on behalf of Access Individuals. In fact, these checks are one of the fundamental screening requirements that allow Access Individuals their unique security clearance when handling clients' confidential materials and documentation.

And so, when defining these criminal background checks, it will be most beneficial to go through exactly what is required for each Access Individual.

Thus, this is defined as the following:

- Initial criminal background checks will need to be recorded across a seven-year (7) span in the Access Individual's personal history.
- Criminal background checks must be outsourced to a third-party background screening service when conducted. This is meant to further uphold the integrity of the checks conducted and strengthen the Access Individual role.
- These checks are largely subject to what is permitted and required by the laws of a member's specific region for security-related positions. If federal, statewide and/or county searches are not available in a region, a member must complete those available and allowed by regional



law and provide documentation verifying the unavailability of the other.

- Ongoing criminal record searches are required for all Access Individuals every three years.
- A criminal background check must provide proof that the following searches having been conducted on behalf of each Access Individual:
 - **Social Security Header Search**
 - This must be conducted prior to the criminal background investigation to ensure that all counties, states, and federal district courts of residence and employment have been included in the investigation
 - **Federal Records Search**
 - This must include all federal districts in all states listed on the Social Security Header Search
 - **Statewide Records Search**
 - This must include all states listed on the Social Security Header Search
 - **County Records Search**
 - This must include all counties listed on the Social Security Header Search

When conducting criminal background checks, it is important to make sure that each of these specifications is being upheld on behalf of every Access Individual.

If any of this information is not made readily available to an auditor as an audit is being conducted, then it will be considered a

violation of the certification. And so, when this specification is violated, members will then be asked to provide this documentation promptly in order to successfully maintain their certification status. However, in lieu of this, fines and other sanctions may still be applicable when these checks are missed, or documentation is not initially provided.

As this is required for every Access Individual, it is an easy way to make certain that any issues of compliance with this specification can be resolved and avoided.

Should you ever have any questions regarding the integrity of the criminal background check you are conducting, please do not hesitate to reach out and contact the i-SIGMA Certification Department with any questions or concerns.

It is always our goal to make all specifications easy to understand and audit requirements readily available so that you are able to pass audits with ease and with the comfort that you will not face any issues of non-compliance.

Hopefully, this cleared up any questions you may have had regarding criminal background checks or given you further insight as to why they are so important. Again, i-SIGMA is dedicated to your success as a NAID AAA/ PRISM Privacy+ certified member, and should you have any questions, never hesitate to reach out.

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Victoria Vale
i-SIGMA Certification
Associate





Your i-SIGMA Membership: More Than an Annual Renewal

By Jennie Gift, CSDS, CRA

Your i-SIGMA Membership: More Than an Annual Renewal

One of the things I hear most often from members is, “I didn’t realize i-SIGMA offered that.”

And if I am being honest, that tells me we have an opportunity to do better.

Whether you joined this year or have been part of our community for decades, your i-SIGMA membership is meant to be far more than an annual renewal or a line item in your budget. It is a year-round resource designed to support your business, your team, and the industry we all share.

My hope is that this article helps you rediscover, or discover for the first time, some of the tools, programs, and connections available to you and how they can work for you in real, practical ways.

Certification Support

For many members, i-SIGMA’s NAID AAA and Privacy+ Certification sit at the core of your daily operations. These programs exist to help you demonstrate trust, accountability, and compliance to your customers and the public.

Beyond the certification itself, your membership connects you to education, guidance, and a team that understands the realities of compliance in an ever-changing environment. You are not navigating those requirements alone. We are here to support you through them.

Education Resources

From Shred School to webinars, online training like AITP, and virtual roundtables, i-SIGMA education is designed with your day-to-day operations in mind.

Whether you are onboarding new team members, re-training employees, or investing in your own leadership growth, there is always an opportunity to learn, grow, and strengthen your business along the way.

Conference: Where We All Come Together

The Annual Conference and Expo is where the i-SIGMA community comes together in one place. Education, networking, new ideas, and practical solutions all intersect here.

For longtime members and those new to i-SIGMA alike, conference is where relationships are renewed and new partnerships begin. It is also a chance to step away from the day-to-day and return home with fresh perspective, new connections, and renewed energy.

The Strength of our i-SIGMA Community

One of the things I love most about this industry and this association is the sense of community. Through committees, task groups, and both formal and informal connections, members lean on one another for advice, insight, and encouragement.

Your membership opens the door to a global network of peers who understand the challenges you face every day. Whether you are looking for guidance, collaboration, or simply someone who has been there before, this community is here to support you.

You should never feel like you are navigating this industry alone.

Visibility and Credibility in the Marketplace

Your membership also helps reinforce your credibility and visibility in the marketplace. Tools like your Member Directory listing, use of i-SIGMA logos, the Compliance Monitoring Tool, and the Service Provider Locator map

help customers, prospects and the public quickly recognize your commitment to upholding recognized industry standards.

These resources are designed to help you stand out, build trust, and reinforce your role as a trusted professional within the industry.

i-SIGMA Strategic Partnerships That Support Your Daily Operations

Some of the most impactful member benefits are the ones quietly supporting your day-to-day operations. i-SIGMA's strategic partnerships are designed to help reduce costs, manage risk, and strengthen the foundation of your business.

Fuel Savings Program

Fuel expenses remain one of the largest ongoing costs in daily operations. Through the Fuel Savings Program, members can access discounted fuel pricing designed to reduce those costs. While participation may require some operational adjustments, the program is structured to be practical, flexible, and beneficial for both small fleets and large, multi-state operations.

Credit Card Merchant Services

Merchant services play a larger role in operations than many realize. Through i-SIGMA's program, members can access



competitive processing solutions that often deliver measurable savings to the bottom line.

Driver Risk and Safety Resources

Your drivers are the backbone of your operation. Our driver risk and safety resources help promote accountability, reduce incidents, and reinforce a safety-first culture, protecting both your people and your business.

Downstream Data® Coverage

i-SIGMA's NAID AAA Certified Members also have access to Downstream Data Coverage, the only i-SIGMA endorsed professional liability insurance product designed specifically for the secure destruction and storage industry.

Growth and Integrity

One of the most rewarding things members share with me is how naturally opportunities for growth happen through i-SIGMA. Sometimes it begins with a call for a sub contracting job. Other times it comes from a conversation at conference, a vendor introduction, or time spent working together on a committee. However it happens, those connections often play a meaningful role in long-term business growth.

When you joined i-SIGMA, you agreed to uphold our Code of Ethics, and that commitment continues to matter. The work of the Member Resolution Council may happen quietly, but it is essential. By providing a fair, structured process for addressing ethics concerns, the MRC helps protect individual member companies and the integrity of our industry as a whole.

Supporting all of this is a team focused on helping our members through our One Member at a Time approach. Your membership is designed to support you year-round, and the i-SIGMA team is always here to help connect you to the right program, resource, or person. If you ever find yourself thinking, "I wonder if i-SIGMA does this," reach out. If we have the answer, we will help you. If we do not, we will connect you with someone who does.



A Note from Me

One of the most meaningful parts of my role at i-SIGMA is the opportunity to work alongside our members every day. I have the privilege of hearing your stories of success, understanding your challenges, and helping you navigate the opportunities that come with running and growing a business in this industry.

Everything we do at i-SIGMA is built around supporting you, not just as companies, but as individuals. Whether it is answering a quick question, making an introduction, helping you find the right resource, or simply listening, our goal is to make sure you never feel like you are navigating this industry alone.

Thank you for being part of this community and for the role you play in strengthening our industry. We are here to support you, one member at a time.

CONTRIBUTOR



Jennie Gift, CSDS, CRA
Vice President of
Member Services



SHRED SCHOOL RECAP

Our 2025 Shred School class came together this past November in Charlotte, NC at The Renaissance Charlotte SouthPark for two full days of learning, connection, and memorable experiences.

From sessions covering sales, safety, marketing, operations, HR, and ITAD, attendees walked away with practical strategies they can put to work in their businesses right away.

We're also proud to share that this year's i-SIGMA class was the largest group of graduates ever! Congratulations to everyone who earned their #Shrededucation — your hard work and engagement truly made this year special.

We hope to welcome many of you back next year, along with some new faces! 🎓✨

Congratulations to the following colleagues on winning a complimentary add-on for the 2026 i-SIGMA Conference and Expo that can be used for the Executive Leadership Lunch or our new Networking Cruise on the San Diego Bay! Congrats again, and we look forward to seeing you all in San Diego!

Amy Ellenbecker	Secure Information Destruction LLC dba Abraham's On-Site Shredding Service and dba KARD Shredding
Archie Strauman	Pacific Records Management - Stockton
Cindy Reilly	Data Destruction, LLC
Dane Miner, CSDS	iSecure Inc.
Francis Reilly II	Data Destruction, LLC
Jenna Hunt	UltraShred Technologies, Inc.
Nelson Trahan	Shred America, LLC (HQ)
Matt Marzullo	Black Ops Destruction
Mike Koontz	Rover Records Management LLC





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KnightHorst Shredding Acquires Murfreesboro-Based MaxShred, Expanding Secure Document Destruction Services in Middle Tennessee

NASHVILLE, TN – KnightHorst Shredding, a leader in secure, on-site document and media destruction, today announced the strategic acquisition of Maximum Shred Protection Company DBA MaxShred, a well-known, locally-owned on-site document shredding company based in Murfreesboro, Tennessee. This move significantly bolsters KnightHorst's service capabilities and market presence across the greater Middle Tennessee region.

The acquisition of MaxShred, which has been servicing the Murfreesboro and surrounding areas since 2006, is effective immediately. It will allow KnightHorst Shredding to integrate MaxShred's established customer base and local expertise with its own i-SIGMA's NAID AAA Certified mobile shredding fleet and robust infrastructure, ensuring a seamless and enhanced level of service for all customers.

Strategic Growth and Customer Focus

"This is an exciting day for KnightHorst Shredding and our customers," **said Brent Knight, Founding Member of KnightHorst Shredding.**

"MaxShred has built a fantastic reputation in Murfreesboro for providing secure, reliable, on-site shredding, and their commitment to customer service and security aligns perfectly with our core values. By combining our resources, we can offer even greater capacity, flexibility, and the highest level of i-SIGMA's NAID AAA Certification to a growing number of businesses and residents in Rutherford County."

MaxShred customers can expect a smooth transition with no interruption in their regularly scheduled service. All services will now be provided under the KnightHorst banner, bringing access to an expanded range of services, including regularly scheduled shredding, one-time purge shredding, and secure destruction of hard drives and other electronic media.

About KnightHorst Shredding

Founded in 2004, KnightHorst Shredding is one of the largest privately-owned document destruction firms in North America, providing secure, compliant, on-site mobile shredding and media destruction services. The company is i-SIGMA's NAID AAA Certified, ensuring that its protocols meet the highest standards for security and proper material destruction, helping clients comply with major privacy regulations like HIPAA, FACTA, and GLBA. KnightHorst is committed to environmental sustainability, recycling 100% of all shredded paper. KnightHorst services clients across multiple states, including Kentucky, Indiana, Ohio, Tennessee, and West Virginia.

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Document Destruction Acquires Super Shred Inc.

CINCINNATI, OH – Document Destruction, an i-SIGMA's NAID AAA Certified member of secure document shredding proudly announces the acquisition of Super Shred Inc., a trusted name in document shredding, based in Dayton, Ohio.

Lesha Williams, owner of Super Shred Inc., will work closely with Document Destruction's staff to ensure a seamless transition.

Mike Callihan, Owner/Operator of Document Destruction, is elated that this acquisition will further solidify his firm's presence in the Cincinnati, Dayton and Northern Kentucky region.

Mike Callihan
Owner/Operator
4511 Reading Road
Cincinnati, OH 45229
Cincinnati (513) 772-1114
Dayton (937) 233-2800
www.docdestruction.com



NJDEP Renews Groundbreaking Solar Panel Recycling Permit for Commercial Solar Panel Recycling

PHILLIPSBURG, NJ – CSPR earns NJDEP renewal for groundbreaking solar recycling permit—keeping panels out of landfills and fueling New Jersey's clean energy future.

The New Jersey Department of Environmental Protection (NJDEP) has renewed Commercial Solar Panel Recycling Inc's (CSPR) groundbreaking permit for solar panel recycling

— reaffirming the company's compliance, operational performance, and leadership in advancing sustainable end-of-life solutions for solar energy systems.

Initially granted to Commercial Solar Panel Recycling in December 2024, the permit was the first- ever authorization in the state for solar panel recycling, issued under NJDEP's Research, Development & Demonstration (RD&D) framework. The renewal reflects the company's continued operational excellence and its success in recovering valuable materials from retired solar panels, reducing landfill waste, and advancing the state's clean energy and circular economy goals.

“Commercial Solar Panel Recycling's demonstrated commitment to environmental compliance and innovation aligns perfectly with New Jersey's vision for a circular, low-carbon economy,” said New Jersey Environmental Protection Commissioner Shawn M. LaTourette. “This success proves that environmental protection and economic growth can work hand in hand, paving the way for a truly sustainable clean energy future.”

The renewed RD&D Certificate of Authority to Operate (CAO) authorizes CSPR to continue developing scalable, environmentally sound methods for processing non-hazardous end-of-life solar panels within New Jersey. By recovering and reintroducing raw materials into the manufacturing supply chain, CSPR continues to help the region conserve natural resources, reduce carbon impacts, and keep solar panels out of landfills.

“We're honored to have the NJDEP's continued confidence in our operations,” **said Glenn Laga, Co- Founder and CEO of Commercial Solar Panel Recycling.** “This renewal validates our mission to keep photovoltaics out of landfills while building a foundation for responsible recycling nationwide. It's a win for the environment, the town of Phillipsburg, and renewable energy throughout the Garden State.”

Member News

CSPR was founded to address the growing challenge of solar panel waste, with over 90% of retired panels in the U.S. currently ending up in landfills. By diverting panels from disposal and reintroducing reclaimed materials into manufacturing, the company is helping New Jersey and the nation reduce waste, conserve resources, and build a cleaner energy future.

“As solar installations age, the question of what happens at the end of their life cycle becomes more urgent,” said New Jersey Senator Bob Smith, a leading advocate for renewable energy legislation. “Innovative recycling solutions like CSPR’s are not just possible — they’re happening here in New Jersey.”

About Commercial Solar Panel Recycling

Commercial Solar Panel Recycling Inc. (CSPR) is a leading provider of end-of-life solar panel recycling solutions, specializing in the safe and efficient disposition, recycling, and repurposing of decommissioned PV panels from institutional and commercial entities. A NJ & CA DEP-approved recycler with bi-coastal facilities and a soon-to-open third facility in upstate NY; CSPR supports a nationwide network with full-service logistics, processing, and compliance documentation. Through innovative recycling technologies and a commitment to environmental excellence, CSPR empowers organizations to reduce landfill dependency, recover critical materials, and advance a truly circular solar economy.

See <https://commercialsolarpanelrecycling.com> for more information.

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Managing Director

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SarahD@CommercialSolarPanelRecycling.com

CommercialSolarPanelRecycling.com



**COMMERCIAL
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O'Neil Software Achieves ISO/IEC 27001:2022 Certification

IRVINE, CA – Building on its SOC 2 Type II compliance, O'Neil strengthens its position as a trusted leader in information security for records and information management providers. O'Neil Software, a global leader in records and information management (RIM) technology, proudly announces its successful ISO/IEC 27001:2022 certification, the internationally recognized standard for information security management systems (ISMS).

This milestone builds on O'Neil's previously announced SOC 2 Type II certification, demonstrating a deep, ongoing commitment to protecting the confidentiality, integrity, and availability of customer data across all platforms, including O'Neil Stratus™ and Annex.com. Together, these certifications form a comprehensive and independently validated security framework that meets the highest standards of risk management and data protection.

“Information security has always been foundational to how we build, operate, and scale our technology,” **said Alan Robinson, Chief Operating Officer of O'Neil Software.** “Achieving ISO 27001:2022 certification reinforces our long-standing commitment to delivering secure, resilient, and trusted solutions to our global client base—and builds on the strong foundation established with our SOC 2 Type II certification.”

The ISO 27001:2022 certification validates that O'Neil has implemented a robust ISMS across its operations, backed by documented policies, active risk monitoring, and internal controls aligned with current global best practices. The company underwent a rigorous, months-long preparation and audit process led by external assessors.

To further support transparency, O'Neil is launching updated Trust Center pages on oneilsoftware.com and annex.com where customers and prospects can learn more about its security, compliance, and data governance posture.

About O'Neil Software

O'Neil Software is a global leader in records and information management software solutions. Our cloud-based and on-premises solutions deliver operating and financial efficiency to physical records centers in more than 1,000 locations across 100 countries. Discover more at oneilsoftware.com.

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Royal Document Destruction Grows Its Customer Base with Cincinnati Acquisition

CINCINNATI, OH – Royal Document Destruction, a family-owned shredding company with full-service paper shredding and hard-drive destruction facilities in Columbus and Cincinnati, Ohio, is pleased to announce it has purchased the paper shredding division of Waltz Business Solutions out of Cincinnati, Ohio.

Royal Document Destruction has been a leading shredding company in Ohio for more than 30 years. John Daly, president of Royal Document Destruction, also serves as the Small Business Chair for the Columbus Chamber of Commerce. "As a small business owner, I am proud of the secure destruction work our company consistently provides to businesses of all sizes, hospitals, corporate headquarters, medical offices, law firms, and more, throughout Central and Southern Ohio, and Kentucky, and I look forward to the new growth opportunities this acquisition brings to us in the tri-state area," said Daly.

Royal Document Destruction was the first shredding company in the state of Ohio to be certified by the National Association for Information Destruction (NAID). Royal Document Destruction consistently achieves excellent customer ratings, and operates a fleet of secure trucks, two state-of-the-art destruction facilities, and complete off-site and mobile truck paper shredding, product and hard-drive destruction capabilities for Columbus and Cincinnati area Ohio businesses.



Alpine Shredding Trucks Welcomes Mark Haughey

KITCHENER, Ont. – Alpine Shredding Trucks is pleased to announce the appointment of Mark Haughey as its new Director of Operations.

"Mark brings decades of valuable expertise in manufacturing, engineering, process development, and service that will contribute greatly to our growth plans". **Said Joe Roberto, President at Alpine Shredding Trucks.**

"Mark has consistently delivered technical and disciplinary leadership throughout all levels of management in support of strategic objectives, and I look forward to him joining the Alpine team."

Mark has over 13 years of experience in the shredding industry and 37+ years of manufacturing and servicing highly technical and complex machinery. "Simple, Solid, Reliable indeed. I'm excited to be part of the team at Alpine. Great people with the best-built truck in the industry."

Contact Mark Haughey today!

mhaughey@alpineshredders.com

Member News

About Alpine Shredding Trucks

Alpine Shredding Trucks designs and manufactures purpose-built mobile shredding equipment that delivers performance, reliability, and simplicity. Built for shredding operators, Alpine trucks provide unmatched quality, performance, durability, and support—ensuring customers can focus on what matters most: operating their business as profitably as possible.

To order a new truck by year's end, or want to learn more about our Alpine EVO-Series, or VMAX, visit AlpineShreddingTrucks.com or contact us at 866.246.5634

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Alpine Shredding Trucks

Email: jroberto@alpineshredders.com

Phone: 519-745-8562

Website: www.alpineshreddingtrucks.com



Shred America Announces Acquisition of Papersmith Mobile Shredding in Miami, Florida, Welcomes Entire Team to the SA Family

FORT MILL, SC — Shred America, the fastest-growing information destruction company in the United States, is proud to announce its acquisition of Papersmith Mobile Shredding, a

respected, family-operated shredding provider that has served customers with integrity and reliability for over 40 years. This strategic acquisition strengthens Shred America's continued expansion and further enhances its ability to provide secure, dependable, national information destruction services.

Under the agreement, Papersmith's staff will join the Shred America family, ensuring customers experience a seamless transition while continuing to work with the familiar team they've trusted for decades.

Ron Smith, owner of Papersmith Mobile Shredding

"After 40 years of serving our community, finding the right partner to carry our mission forward was extremely important to me. Shred America has built a reputation on integrity, service, and putting customers first. I'm thrilled for Papersmith to join the Shred America family, and I'm confident this partnership will bring tremendous value to the customers and team members who mean so much to us."

Ryan Richard, CEO of Shred America

"Papersmith is a trusted name with a long history of excellent service, and we are honored to continue that legacy. Bringing their experienced team into Shred America strengthens our operations and expands our ability to provide secure information destruction services nationwide. We're excited for what this next chapter means for both companies—and especially for the customers who will benefit from enhanced service capabilities."

Ray Barry, President of Shred America

"We are thrilled to welcome the Papersmith team to Shred America. Their 40-year history of doing things the right way aligns perfectly with our culture and commitment to service. As the fastest-growing information destruction company in the U.S., partnerships like this allow us to grow while staying true to our core

Member News

values. We look forward to building on their strong foundation and delivering even more value to customers.”

With this acquisition, Shred America continues their rapid national expansion, offering secure shredding and information destruction services backed by unmatched customer service, a veteran-led leadership team, and a people-first culture.

About Shred America

Shred America is the fastest-growing information destruction company in the United States, providing secure, compliant, and reliable shredding services to businesses nationwide. With a veteran-owned leadership team and a commitment to operational excellence, Shred America delivers industry-leading service backed by a national network of trusted professionals.

For media inquiries, please contact:

Kiley Mattson

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Shred America Announces Acquisition of Magnolia Document Shredding in Meridian, Mississippi, Welcomes Entire Team to the SA Family

Fort Mill, SC — Shred America, the fastest-growing information destruction company in the United States, is proud to announce its acquisition of Magnolia Document Shredding, a respected Mississippi-based shredding provider known for reliable, customer-centered service. This strategic acquisition strengthens Shred America’s continued expansion across the Southeast and further enhances its ability to provide secure, dependable, national information destruction services.

Under the agreement, Magnolia Document Shredding’s staff will join the Shred America family, ensuring customers experience a seamless transition while continuing to work with the familiar team they have trusted for years.

Chris Lafferty, Owner of Magnolia Document Shredding

“Serving Meridian and surrounding communities has been an honor and choosing the right partner to continue that service was critical to me. Shred America understands what it means to take care of customers, and they have built a reputation on integrity and trust. Knowing our clients will be supported by a national leader while still receiving local, personal service allows me to step forward confidently. I’m proud to see Magnolia join the Shred America team.”

Ryan Richard, CEO of Shred America

“Magnolia Document Shredding has earned the trust of its customers by delivering consistent, high-quality service. We are honored to carry that reputation forward. Chris and his team have built something rooted in reliability and community values that align perfectly with our mission. Bringing Magnolia into our organization enhances our capabilities in Mississippi and creates new opportunities to deliver best-in-class information destruction services to customers across the region.”

Ray Barry, President of Shred America

“We are thrilled to welcome Magnolia Document Shredding to the Shred America family. Their history of doing things the right way and putting customers first reflects the culture we strive to maintain every day. Acquisitions like this allow us to grow while staying true to our principles as a veteran-owned company. We look forward to building

Member News

on Magnolia's strong foundation and delivering even more value to the communities they have proudly served."

About Shred America

Shred America is the fastest-growing information destruction company in the United States, providing secure, compliant, and reliable shredding services to businesses nationwide. With a veteran-owned leadership team and a commitment to operational excellence, Shred America delivers industry-leading service backed by a national network of trusted professionals.

For media inquiries, please contact:

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TDR Recycle in Arlington, TX, USA



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Katie Burkhammer CSDS, TDG, Inc. of Centreville, VA, USA
Matthew Lambert, CSDS, Shred-Tech of Cambridge, Ontario
James Lee, CSDS, TDG, Inc. of Centreville, VA, USA
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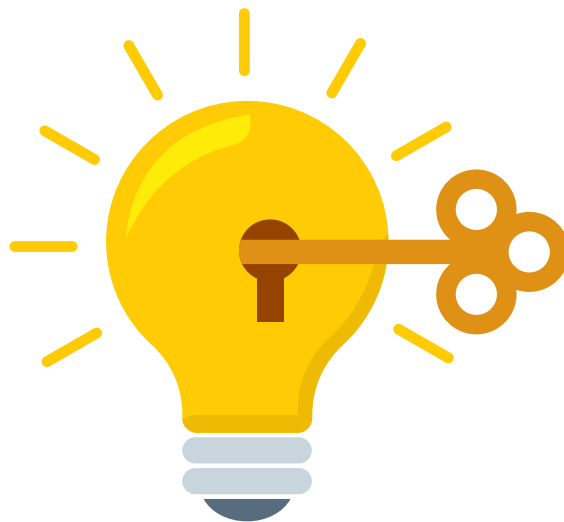
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The International Secure Information Governance & Management Association™ (i-SIGMA®) is the industry trade association, enforcing standards and ethical compliance for approximately 2,500 secure data destruction and records and information management service providers on six continents. i-SIGMA currently maintains the most rigorous and widely accepted data-security vendor-compliance certifications, NAID AAA Certification® and PRISM Privacy+ Certification®, with hundreds of governments and thousands of private contracts using the programs to meet their regulatory due diligence requirements.

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